



Assessment Services

Safety Culture System Assessment

“Safety Culture” may be thought of as what people in your organization say to one another and what they do related to safety. Both peers and leaders influence employee and management actions that contribute to the success of your safety initiatives and prevent injuries. These variables are rarely written down; they are the unspoken rules, expectations, and values of employees and management.

World class safety cultures requires two things, safety systems that actively engage employees and world class safety leadership. The things leaders do and say create your safety

culture which in turn either supports or discourages employee involvement in your safety improvement initiatives. Without the right leadership support, eventually you hit a wall—progress slows down, employees’ engagement in safety decreases, incidents increase.

Do you have a clear understanding of your safety culture? If not, we can help! Quality Safety Edge’s Safety Culture Assessment evaluates your formal and information safety culture through document review, online safety culture survey, and onsite interviews and focus groups.

BBS Readiness Assessment

Many companies wish to move their safety cultures from compliance-driven to world-class safety cultures with high employee engagement. These companies recognize the value of using a behavioral approach to achieve those goals but struggle in determining how a BBS process will integrate with the unique culture and management systems of their organization. Others wonder what current systems will enhance or interfere with the successful implementation of a Behavior-Based Safety process.

The Quality Safety Edge BBS Readiness assessment can help. We will evaluate your existing safety culture through document review, focus groups, and interviews. We will use the results of the assessment to identify any issues that need leadership attention before moving ahead with a BBS implementation and/or items which should be considered in your BBS design or implementation.

BBS Health Check

Designing and rolling out your behavior-based safety process is just the first step in creating cultural change. To sustain your success, refining your process as your circumstances change must become a continuous process. Periodic health checks ensure that your BBS process continues to be robust, effective, and integrated into your culture.

The Quality Safety Edge BBS Health Check includes documentation review, interviews, focus groups, and observation to assess the functioning of each component of your BBS process. We evaluate your process against the key components of world class BBS processes and compare these results to your goals. Through the BBS Health Check process, we identify those elements of your current process that are missing, under-performing, or no longer aligned with your strategy. Our concrete recommendations for improvement help you plan how to refine your BBS process and achieve your goals.