



Values-Based Safety® Observations & Feedback Video Series

The most comprehensive Observation Training Series ever developed.

The "Observations & Feedback Video Series" consists of six, 15-minute DVDs, a full color Leader's Guide and one Student Workbook. It's simple, straightforward delivery is easy to understand and simple to follow.

- Module 1: Observation Preparation—Strategies to Succeed
- Module 2: Observation Strategy—Seeing is Believing
- Module 3: Positive Feedback—Going Beyond Safes
- Module 4: Concern Feedback—No Negatives
- Module 5: Dealing With Resistance—Focus on Behavior
- Module 6: Observation Evaluation—Continuously Improving

This informative series provides specific overviews of each step in the observation and feedback process that can be utilized:

- to revitalize interest in conducting observations during monthly tailgate meetings;
- to generate more effective peer-to-peer dialog; and
- to increase the nature and quality of feedback from your checklists.

Available in English and Spanish.

What Others Are Saying

"A perfect fit for our program; it's surprisingly thorough and we liked how Terry reinforces each step and demonstrates how to apply it."

"I've reviewed hundreds of training videos and this is one of the best; it's short, clear and to the point."

"It's ideal for our workforce; the real-life workplace examples reinforce the message in a way that's easy for them to understand."